



TERMS & CONDITIONS

The following terms and conditions govern all use of services and products provided by We MuayThai and Fitness. By using our services and products, you agree to comply with and be bound by these terms and conditions. If you do not agree with any part of these terms, you must not use the services or products provided by We MuayThai and Fitness.

Cancellation Policy

1. Group Classes:

- Cancellations must be made no less than 4 hours before the start of the booked class.
- Failure to cancel within this timeframe will result in the class being considered a missed class, and you will be charged as if you attended.

2. How to Cancel:

- In person at We MuayThai and Fitness.
- By calling We MuayThai and Fitness.
- Via WhatsApp at 98637935. Cancellation is only confirmed upon receiving a response from We MuayThai and Fitness.

3. Medical Cancellations:

- Cancellation is permitted if a member is unable to participate due to medical reasons.
- A doctor's note confirming the inability to participate is required.
- Credit will be returned after approval.

Purchase Policy

1. All Sales Are Final:

- All purchases are non-refundable and non-transferable.
- This applies to both unused and partially used class packages.

2. Refunds:

- Refunds are only available in extraordinary circumstances approved by We MuayThai and Fitness.
- Refunds will also be provided if the purchase was proven to be an error on We MuayThai and Fitness's part.



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Package Expiry Policy

1. Standard Expiry:

- Packages for Personal Training and/or Group Teaching Classes will expire as per the original terms.
- No extensions or substitutions will be provided unless a medical certificate is produced, certifying that an injury or illness has prevented attendance.

2. Flexibility for Active Students:

- If a student purchases a new package, any remaining classes from their expired package can be extended to align with the new package's validity period.
- This extension is only applicable upon the purchase of a new package and must be requested at the time of the new purchase.

3. Non-Transferable:

- Packages are non-transferable under any circumstances.



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Training and Teaching Class Policies

1. Age Requirements:

- Participants must be aged 18 years or above to attend classes or use gym facilities.
- Participants under the age of 16 must have authorization from a parent or guardian and We MuayThai and Fitness.
- Participants under the age of 10 must be accompanied by a parent or authorized guardian.

2. Class Rules and Conduct:

- Participants must comply with all class rules, access rules, and conduct guidelines as displayed in the gym, online, or as directed by trainers/instructors.
- Trainers, instructors, and class schedules are subject to change without prior notice.

3. Gym Access and Suspension:

- We MuayThai and Fitness reserves the right to refuse access, suspend, or terminate services if a participant breaches these terms and conditions or if their conduct negatively impacts other users or participants.

4. Rescheduling Requests:

- Requests to reschedule Personal Training or Group Teaching Classes must be made at least 2 hours before the scheduled class.
- Reschedule requests must be made via phone, in person, or through WhatsApp.
- No reschedule request is confirmed until acknowledged by We MuayThai and Fitness.
- Late reschedule requests will not be accepted.

5. Missed Classes:

- Failure to attend a scheduled class without a confirmed reschedule request will be treated as voluntary non-attendance.
- No replacement classes or refunds will be provided.



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We MuayThai and Fitness reserves the right to update or modify these terms and conditions at any time without prior notice.



條款及細則

以下條款與條件規範所有使用 We MuayThai and Fitness 提供的服務和產品。使用我們的服務和產品即表示您同意遵守並受這些條款與條件的約束。如果您不同意這些條款的任何部分，您不得使用 We MuayThai and Fitness 提供的服務或產品。

取消政策

1. 團體課程：
 - 取消必須在預定課程開始前至少 4 小時提出。
 - 如果未在此時間內取消，將視為缺席，並將收取參加費用。
2. 如何取消：
 - 直接到 We MuayThai and Fitness 取消。
 - 撥打 We MuayThai and Fitness 的電話取消。
 - 透過 WhatsApp 聯絡 98637935 取消。只有在收到 We MuayThai and Fitness 的回覆後，取消才算確認。
3. 醫療取消：
 - 如果會員因醫療原因無法參加，則允許取消。
 - 必須提供醫生證明確認無法參加。
 - 獲得批准後將退還學分。

購買政策

1. 所有銷售均為最終：
 - 所有購買均不可退款和不可轉讓。
 - 這適用於未使用和部分使用的課程套票。
2. 退款：
 - 退款僅在 We MuayThai and Fitness 批准的特殊情況下可用。
 - 如果證明購買是 We MuayThai and Fitness 的錯誤，則也會提供退款。



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套票到期政策

1. 標準到期：

- 個人訓練和/或團體教學課程的套票將根據原始條款到期。
- 除非提供醫療證明，證明因傷病無法參加，否則不會提供延長或替代。

2. 對於活躍學生的靈活性：

- 如果學生購買新套票，任何已過期套票的剩餘課程可以延長，以與新套票的有效期對齊。
- 此延長僅適用於購買新套票時，並必須在新購買時提出要求。

3. 不可轉讓：

- 套票在任何情況下均不可轉讓。



條款及細則

訓練和教學課程政策

1. 年齡要求：

- 參加者必須年滿 18 歲才能參加課程或使用健身設施。
- 年齡在 16 歲以下的參加者必須獲得父母或監護人及 We MuayThai and Fitness 的授權。
- 年齡在 10 歲以下的參加者必須由父母或授權監護人陪同。

2. 課程規則和行為：

- 參加者必須遵守健身房內、線上或教練/講師指示的所有課程規則、進入規則和行為準則。
- 教練、講師和課程時間表可隨時更改，恕不另行通知。

3. 健身房進入和暫停：

- We MuayThai and Fitness 保留拒絕進入、暫停或終止服務的權利，如果參加者違反這些條款與條件或其行為對其他用戶或參加者產生負面影響。

4. 重新安排請求：

- 重新安排個人訓練或團體教學課程的請求必須在預定課程的至少 2 小時前提出。
- 重新安排請求必須通過電話、親自或 WhatsApp 提出。
- 直到 We MuayThai and Fitness 確認，重新安排請求才算有效。
- 不接受逾期的重新安排請求。

5. 缺席課程：

- 未經確認的重新安排請求而未能參加預定課程將視為自願缺席。
- 不會提供替代課程或退款。



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使用 We MuayThai and Fitness 的服務和產品，即表示您已閱讀、理解並同意這些條款與條件。如果您不同意，則不得使用提供的服務或產品。

We MuayThai and Fitness 保留隨時更新或修改這些條款與條件的權利，恕不另行通知。

In the event of any discrepancies between the Chinese and English versions, the English version shall prevail. 如中英文版本之間存在任何差異，應以英文版本為準。